

**SWIZZONIC**



# PRESENCE Basic

**Technical Data Sheet**

December 2019



## Technical Details

- Requirement: DOMAIN is registered at Swizzonic Ltd.
- Subscription period 12 months.
- All features are included in the price.
- Advance payment without deduction due within 30 days from invoice date.
- Period of notice: 35 days prior to the end of the respective subscription period.
- Our general Terms and Conditions apply.

## Basic Features

Use WordPress with all its advantages, thousands of themes and plugins.

Following features are included within our Hosted WordPress Solution Presence Basic:

- Installation
  - First installation of WP-Theme
- Backups
  - Daily Backup
  - Manual Backup
  - Implementing Backups
- SSL
  - Activate SSL
  - Let's Encrypt Certificates
- Domain
  - Domain Activation
  - Setting/communication of A-Records
  
- Uptime Monitoring
  
- WordPress Core Updates

### **Service**

Our helpdesk stays at your disposal by phone and email from Monday to Friday, 8 -12 am and 1 – 6 pm.

### **Service**

Swizzonic IT infrastructure offers an average annual uptime of at least 99.9%, including 24/7 server monitoring and daily backup of your data.

Our helpdesk is available by phone and email from Monday to Friday, 8 -12 am and 1 – 6 pm.